

Wrong driver selected error

If you receive a “**Wrong driver selected**” error when updating your device, follow the steps below.

 AML Device Control ×

Failed to connect to device for firmware update.

It looks like the wrong driver might be selected for your device.

Try these troubleshooting steps (you can leave this window open while you follow them):



1. Open device manager (Windows key, type 'Device manager' to find it).
2. In the menu bar, click 'View' then choose 'Devices by container'.
3. Locate 'STM32 BOOTLOADER' in the list.
4. Expand it, right click 'STM Device in DFU Mode' then 'Update driver'.
5. Choose 'Browse my computer for drivers' then 'Let me pick from a list of available drivers on my computer'.
6. There should be two options listed:
 - a. STM Device in DFU Mode
 - b. STM32 Bootloader
7. Pick option 'b', 'STM32 Bootloader' then click 'Next' to finish installation. If option 'b' does not exist in the list, see note *
8. Close this dialog and exit the application. Turn your AML product off then on again.
9. Restart the AML Device Control application, and try the firmware update process again.

* The required driver is not installed. You can fix this by re-installing the AML Device Control Application, and ensuring that the checkbox to install drivers is ticked.

OK

Cancel

Do not close the error message box until you have completed these steps. Once the box is closed, the device may exit bootloader mode which will prevent you from carrying out the remaining steps.

1. Go to Device Manager and find the device. It will be listed as **STM Device in DFU Mode**.

